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Kamu Mal ve Hizmet Sunumunun Etkinlik, Etkenlik ve Eşitlik Bağlamında Performans Değerlendirmesi / Performance Evaluation on the Provision of Public Goods and Services in the Context of Efficiency, Effectiveness and Equality

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ABSTRACT

In accordance with the public interest principle it is an extremely complex problem to sort and limit the objectives of the public services. In the conventional public management approach, it is not convenient to define quantitative performance objectives. Through the diffusion of neo-liberal policies, whole areas of economic activity have been shaped by market Dynamics. The provision of the public goods and services has transferred to new public management, which has a flexible, market-oriented and performance-based structure. In accordance with the public interest principle, public goods and services must be indiscriminately and equitably supplied to all the people living in the community. Issues of equality, efficiency and effectiveness have different degrees of significance for public institutions, the private sector and non governmental organizations. Although efficiency is seen to be relatively less important for public institutions, it compliments, rather than competes with, effectiveness and equality. It is possible to provide the same level of public goods and services to a larger greater number of people by means of improved efficiency – which also satisfies the criterion of equitability.

KEYWORDS New Public Managment; Efficiency; Effectiveness; Equality; Public Interest

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